

Mettex Electrical Co Ltd manufactures to customer specifications, and industry standards, woven wire including electrical connectors, flexible bus bars, electrical and mechanical braided products, and special cables in copper, aluminium, galvanized steel, stainless steel.

This Quality Policy will be the building blocks and driver for Mettex Electric Co Ltd as a business over the next three years.



Mettex is committed to ensure that its Company Values are the corner stone of its continued drive for Quality. These values include Safety, Service, Efficiency, Sustainability, Excellence and Team Work, and are captured on our "In Pursuit of Excellence" business team boards.



Key Performance Indicators will be one of the main drivers of our business performance analysis and continued improvement. These indicators will aid the business understand opportunities for customer, process and service improvement as well as identifying areas for Lean manufacturing.



To drive continues improvement of our product quality and services, the Mettex leadership will implement processes , procedures and policy's into its Quality Management System which will reduce non conforming products and reduce its reject PPM <1000



The Mettex Leadership is committed to ensuring that the Quality Management System is continually reviewed and continually improved, ensuring that it meets all National and International Statutory and Regulatory requirements, to protect the business, its employees and customers.



All employees of Mettex are committed to giving our customers a quality service and producing quality products to ensure that our current customers not only repeat order, but class Mettex as their first choice of supplier.



Mettex owners, stake holders and management are committed to ensure that the business sustains growth to protect its employees, their family's and capital growth for future investments and development.



The Mettex Leadership is committed to ensuring that it maintains its Management Systems Certification to the National and International standards ISO 9001:2015, IATF 16949:2016 and VDE.

*We will achieve these objectives by increasing the knowledge & competence within the Company through our training system by employing methods such as "on-the-job training" and when required, external tuition.*

*These objectives and their effect on the performance of the quality management system are communicated to all employees to increase their knowledge of the Company's strategy.*

*Reviews of this policy will be conducted periodically to ensure that it captures the requirements of Mettex Quality Management System, Mettex customers, Regulatory Authorities and International Standards.*

